PLEASE READ THIS ENDORSEMENT CAREFULLY AS IT CHANGES YOUR POLICY

UNDERINSURED MOTORISTS COVERAGE - ARIZONA

I. PART F - GENERAL PROVISIONS is amended with respect to this Underinsured Motorists Coverage:

The **Two Or More Auto Policies** provision is replaced by the following:

If this policy and any other auto insurance policy issued to you by us apply to the same accident with the same priority, only one of the policies will apply to the accident. You will select the one policy that will apply.

II. This **Underinsured Motorists Coverage** is provided subject to the provisions of this endorsement and in return for the premium and compliance with all applicable provisions of the policy to which it is attached.

INSURING AGREEMENT

A. If the premium for this coverage has been paid, we will pay for compensatory damages that an "insured" is legally entitled to recover from the owner or operator of an "underinsured motor vehicle" for "bodily injury" sustained by that "insured" and caused by a motor vehicle accident.

The owner's or operator's liability for these damages must:

- 1. Be due to a motor vehicle accident; and
- 2. Arise out of and be causally connected to the ownership, maintenance or use of the "underinsured motor vehicle".

Any payment by us for this **Underinsured Motorists Coverage** is subject to the limits elected and shown in the Declarations or Schedule, and as further described in the **Limit of Liability** provision of this endorsement.

- B. "Insured" as used in this endorsement means:
 - 1. You or a "family member" while "occupying" "your covered auto".
 - 2. You or a "family member" while not "occupying" a motor vehicle.
 - 3. Any other person while "occupying" or using "your covered auto" with express or implied permission from you.
 - 4. Any person, for damages that person is legally entitled to recover because of "bodily injury" to a person described in this definition in 1., 2., or 3. above. This does not increase our limit of liability in any accident to an amount greater than the limit that applies to the person who has sustained a "bodily injury" and is described in this definition in 1., 2., or 3. above.

However, "insured" shall NOT mean and does NOT include:

- 1. You:
- 2. Any "family member" or any other person related to you who resides with you; or
- 3. Any other person;

while "occupying", operating or otherwise using any vehicle owned by, or furnished or available for the regular use of, you, or any person related to you who resides with you, if that vehicle is not "your covered auto".

C. "Minimum limits", as used in this endorsement, means the minimum amounts of liability insurance required under a financial responsibility or compulsory insurance law of the state where "your covered auto" is registered, as shown in our records, that apply to the owner or operator of a private passenger automobile. The minimum limits amount will be the each person/each accident limit required by these laws.

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- D. "Underinsured motor vehicle" means a land motor vehicle for which one or more "bodily injury" liability bonds or policies apply at the time of the accident, but:
 - 1. All limits available under those bonds and policies for "bodily injury" liability coverage are less than the total damages the "insured" is legally entitled to recover for "bodily injury"; or
 - 2. The amount available from such policies and bonds for payment to the "insured" is, because of payment to other persons who have made liability claims arising out of the same accident, less than the total damages the "insured" is legally entitled to recover for "bodily injury".

An "underinsured motor vehicle" does NOT include any vehicle or its equipment:

- 1. Located for use as a residence or premises;
- 2. Designed for use mainly off public roads, while not on public roads;
- 3. Operated on rails or crawler treads;
- 4. Shown in the Declarations or Schedule, or insured under the liability coverage, of this policy except if and when the:
 - a. "Insured" who sustains the "bodily injury" is you or a "family member"; and
 - b. Amount recovered by that injured person under PART A LIABILITY COVERAGE of this policy is less than the PART A LIABILITY COVERAGE limit that applies to bodily injury to one person, as shown on the Declarations or Schedule because the amount available under PART A LIABILITY COVERAGE has been reduced by claims payments made under PART A LIABILITY COVERAGE to other persons injured in the same accident; or
- 5. That is an uninsured motor vehicle, meaning a land motor vehicle that is:
 - a. Not insured or bonded for liability at the time of the accident; or
 - b. Insured or bonded for liability at the time of the accident, but the: (i) bonding or insuring company denies coverage or is, or becomes, insolvent; or (ii) limit of liability for "bodily injury" under that policy or bond is less than the "minimum limits".

ADDITIONAL TERMS & DUTIES

The coverage provided by this endorsement is also subject to these additional terms and duties:

- A. If the owner or operator of an "underinsured motor vehicle" has liability insurance, self-insurance or bond, we will not make a payment under **Underinsured Motorists Coverage** to or for an "insured" until after one of the following occurs:
 - 1. You and we agree, in writing, to a written settlement; or
 - 2. We have been given both:
 - a. Prompt written notice of an offer of settlement by the owner, operator or insurer of an "underinsured motor vehicle", and
 - b. Within 30 days of that offer notice, an opportunity to advance payment to the "insured" in an amount equal to that offer of settlement so as to protect our rights to recover against the liable owner and/or operator (or its insurer).

If we have consented, in writing, to a settlement between the "insured" and the at-fault driver and/or owner, or that person's liability insurer, we have no right of recovery against that at-fault person as otherwise allowed under the terms of the **PART F – GENERAL PROVISIONS** to this policy under **Our Right To Recover Payment**.

B. Without our prior written consent, we are not bound by:

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- 1. Any settlement for damages; or
- 2. Any judgment arising out of a lawsuit;

against the owner or operator of an "underinsured motor vehicle".

- C. In the event of an accident involving a hit-and-run or unidentified vehicle, you (or someone on your behalf) must contact:
 - 1. The police (or other law enforcement with proper jurisdiction) within 24 hours of, or as soon as practicable after, that accident, and file a written report; and
 - 2. Us within 30 days of, or as soon as practicable after, that accident.
- D. As to any legal action, we must be timely given all legal papers (sent, served or received).
- E. For claims under **Underinsured Motorists Coverage**, an "insured" (or someone on that person's behalf) must also give us notice of the claim under **Underinsured Motorists Coverage**, in writing, within 3 years after the date of the accident that caused the "bodily injury", except that a person making an **Underinsured Motorists Coverage** claim must also have:
 - 1. Made a claim with the tortfeasor's insurer; or
 - 2. Filed an action against the tortfeasor;

within the time limits prescribed by law. Notwithstanding the foregoing, a person may make an underinsured motorists claim within 3 years after the date the person knows or should have known that the tortfeasor has insufficient liability insurance to cover the "insured's" injuries.

EXCLUSIONS

- A. Underinsured Motorists Coverage does NOT cover "bodily injury" to an "insured" or any person:
 - 1. If the claim is settled and our rights are prejudiced as a result.
 - 2. That occurs while using or "occupying" a vehicle without permission from the owner of the vehicle. This does not apply to you or a "family member" when using or "occupying" "your covered auto".
 - 3. That occurs while "your covered auto" is being used as a public or livery conveyance or for any delivery of persons or property for compensation or a fee. This exclusion (A.3.) does not apply to:
 - a. Shared expense car pools; or
 - b. Volunteer work performed with no compensation other than reimbursement of actual expenses incurred, disbursements for meals or other incidental benefits.
- B. **Underinsured Motorists Coverage** shall NOT apply, directly or indirectly, to benefit any:
 - 1. Workers' compensation or disability benefits insurer;
 - 2. Self-insurer under any workers' compensation, or disability benefits or similar law; or
 - 3. Government body or agency.
- C. We do NOT provide any coverage of any kind for any punitive or exemplary damages, however named, and we do not cover any and all:
 - Damages that are separate from sums intended to provide compensation, and are instead intended or awarded to:
 - a. Punish or deter wrongful, malicious or unlawful conduct by any person or party; or
 - b. Fine, penalize or impose a statutory penalty; and

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2. Attorney fees, interest, costs or other fees awarded in connection with the award of any such punitive or exemplary damages.

LIMIT OF LIABILITY

Our **Underinsured Motorists Coverage** limit of liability, which is the most we will pay, is the limit shown in the Declarations or Schedule. That limit is subject to the following terms:

- A. The most we will pay for all covered damages is:
 - 1. The limit for each person shown in the Declarations or Schedule, which shall:
 - a. Apply for all claims due to "bodily injury" to one person in any one accident; and
 - b. Include all claims allowed by law and incurred by persons other than the person who sustains the actual "bodily injury" that results from an accident. These claims include, but are not limited to, derivative or independent claims (however labeled and where allowed by law) for: wrongful death; loss of consortium, companionship, society, support and services; and emotional distress or mental anguish as a result of seeing the accident or "bodily injury".
 - 2. If the limit shown in the Declarations or Schedule shows a per person and per accident limit, that per accident limit:
 - a. Shall apply for "bodily injury" to two or more persons in any one accident; and
 - b. Is subject to the "bodily injury" limit for "each person" as described above.
 - 3. If only a single per accident limit is shown as the limit of liability in the Declarations or Schedule for Underinsured Motorists Coverage, that amount shown is the most we will pay for the total of all covered damages resulting from any one accident. We will comply with any law requiring us to provide any separate limits, but this does not increase the total limit of liability that applies to each accident.
- B. There will be no adding, stacking or combining of limits for any one covered accident no matter the number of:
 - 1. Injured persons, claims or lawsuits asserted;
 - 2. Vehicles or trailers involved in the accident;
 - 3. Insureds on this policy or involved in the accident;
 - 4. Vehicles or premiums shown in the Declarations or Schedule; or
 - 5. Policies issued by us.
- C. Only if necessary to prevent duplicate payments for the same elements of damages whereby the "insured" otherwise would receive more than full compensation of all ""bodily injury" damages, the total damages an "insured" is legally entitled to recover for "bodily injury" arising from an accident with an "underinsured motor vehicle" shall be reduced by any amount paid or to be paid because of "bodily injury":
 - 1. By or on behalf of any persons or parties that may be legally responsible for the injury, including, but not limited to, all amounts paid under PART A LIABILITY of this policy. However, if an "insured" agrees to settle with the at-fault person, or that person's liability insurer, for an amount less than the full limits of liability under all "bodily injury" liability policies and bonds (unless that lesser amount settled for was solely because the full liability limits were reduced by claims being paid to other persons injured in the same accident), the total amount of "bodily injury" damages sustained by the "insured" in the accident for which benefits may be claimed by the "insured", shall be reduced by the full amount of those "bodily injury" limits of all applicable liability policies and bonds, despite any settlement for less than the full limits; and

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- Under PART B MEDICAL PAYMENTS COVERAGE of this policy.
- D. Duplicate payments will not be allowed or made for the same element of damages, expense or loss that has been or will be paid by any other coverage under this policy, any other policy or by any other source.

OTHER INSURANCE

If there is other uninsured and/or underinsured motorists coverage, or similar type of insurance or source of recovery, that applies or is available under one or more policies:

- A. Except when the "insured" is "occupying" "your covered auto", the coverage under this policy, if applicable, shall be excess to all other insurance, whether that insurance is considered primary, secondary or excess. If there is other insurance with the same priority as this coverage, we will not pay more than our share of the covered damages or loss. Our share of the covered damages or loss is the proportion that our limit of coverage under **Underinsured Motorists Coverage** bears to the total of all applicable limits with the same priority as this coverage.
- B. Notwithstanding paragraph A. above in this **Other Insurance** section:
 - 1. The total recovery under all such policies or coverages cannot be greater than the single highest limit that applies for any one vehicle under one policy of insurance providing coverage on either a primary, secondary or excess basis; and
 - 2. The "insured" has the right to, and shall select, the limit of **Underinsured Motorists Coverage** under only one policy for only one auto or vehicle, and only that one limit under the one policy selected by the "insured" shall apply.

In issuing this policy of insurance we have relied upon your representation that you will purchase and maintain other insurance providing this coverage on a primary basis with respect to you, "family members" and any other person related to you who resides with you. However, this insurance shall be primary to such other insurance for any "insured" while "occupying" or using "your covered auto".

ARBITRATION

Arbitration is not available to resolve any disputes as to coverage or policy interpretation issues.

Arbitration may be used, if mutually agreed to by both parties, if we and an "insured" do not agree as to:

- A. Whether or not that "insured" is legally entitled to recover damages; or
- B. The amount of damages that "insured" is legally entitled to recover;

from the owner or operator of an "underinsured motor vehicle". Any such arbitration is limited to resolving only either one or both of those issues (i.e. liability and damages).

The following terms govern the arbitration process unless we and the "insured" otherwise agree in writing:

- A. Each party will select an impartial and qualified arbitrator. Those two arbitrators will select a third impartial and qualified arbitrator. If the first two arbitrators cannot agree within 30 days, either may request that selection of the third arbitrator be made by a court with proper jurisdiction.
- B. Arbitration will take place in the county in which the "insured" resides at time of accident.
- C. Local rules of law as to procedure and evidence will apply. Disputes as to procedure and evidence shall be subject to the authority of the arbitrator.
- D. Costs will be paid by each party as follows:
 - 1. Each party will pay the expenses it incurs and the costs of its own arbitrator selected; and
 - 2. Each party will share the expenses of the third arbitrator equally.

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- E. A decision agreed to by two of the arbitrators will be binding as to:
 - 1. Whether or not that "insured" is legally entitled to recover damages; and
 - 2. The amount of damages that "insured" is legally entitled to recover, but only if that amount is not greater than "minimum limits".

If the arbitrators' award is greater than "minimum limits", either party may demand the right to a trial. This demand must be made within 60 days of the arbitrators' decision. If this demand is not made, the amount of damages agreed to by the arbitrators will then be binding.

- F. The arbitrators shall have no authority to:
 - 1. Resolve any disputes as to coverage, or who is an "insured", the validity of any coverage election or rejection or selection, residency status of a claimant, qualification of a person as an "insured", rights or duties under the policy, or statutes of limitations, or other policy interpretation issues; or
 - 2. Award any amount greater than the limit of liability; or
 - 3. Award any amount as punitive or exemplary damages, costs, interest, attorney fees or other fees.

If there is no mutual agreement to arbitrate, all issues shall be resolved in a court of proper and competent jurisdiction.

All other policy provisions apply.

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